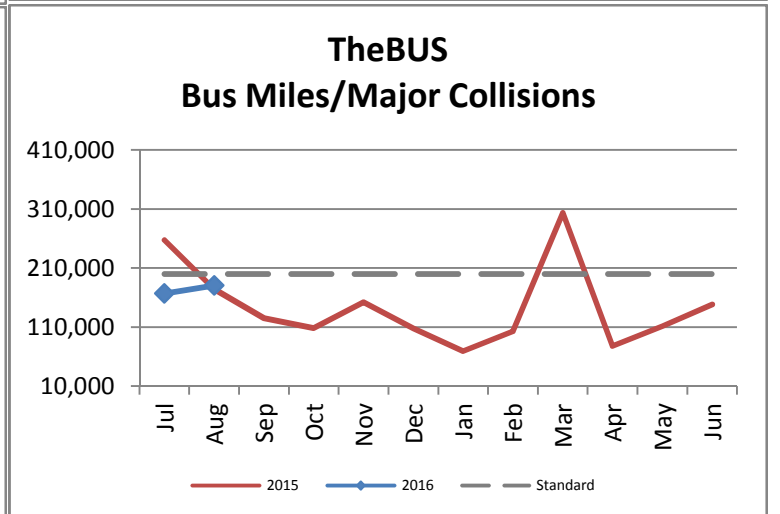
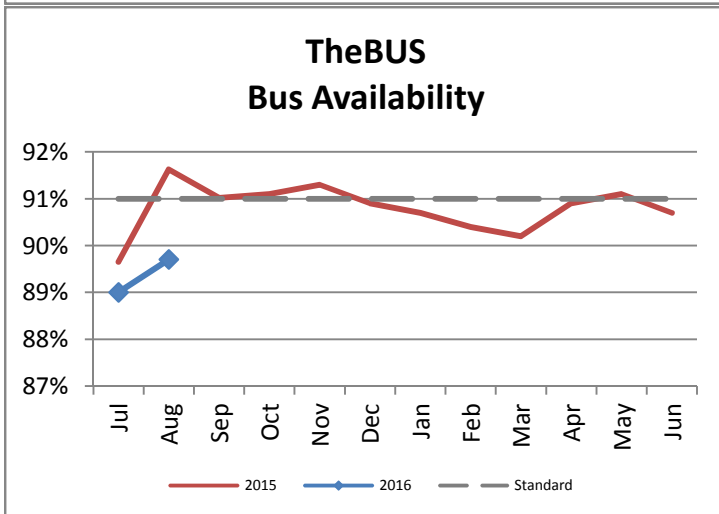
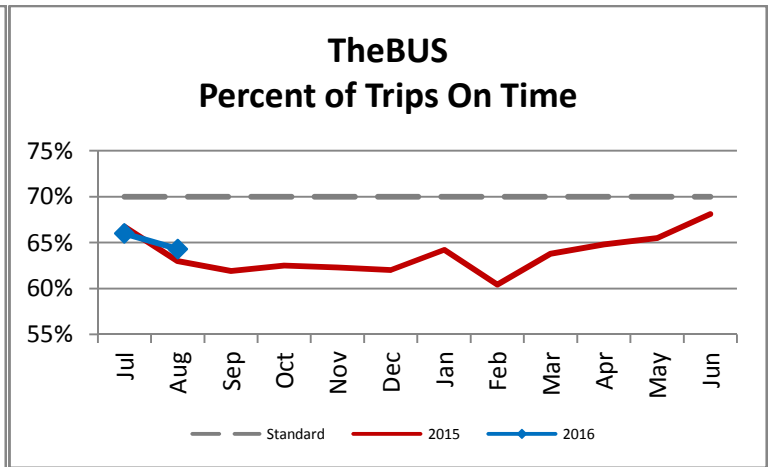
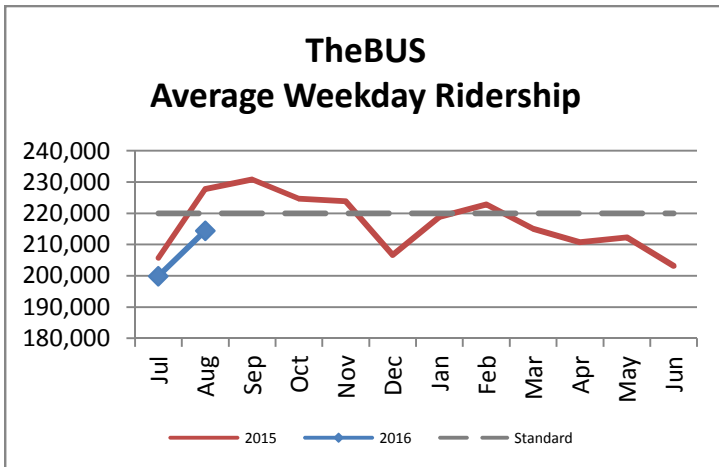


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending August 2015**

Key Performance Indicators (KPI)	August 2015	August 2014	Percent Change	2 Months FY2016	2 Months FY2015	Percent Change
Total Monthly Ridership	5,780,299	6,128,969	-5.69%	11,306,303	11,835,875	-4.47%
Average Weekday Ridership	214,349	227,752	-5.88%	207,114	216,716	-4.43%
Percent of Trips On Time	64.3%	63.0%	1.3%	65.15%	64.85%	0.30%
Bus Availability	89.7%	91.6%	-1.9%	89.4%	90.6%	-1.29%
Bus Miles/Major Collisions	180,568	174,334	3.58%	173,772	215,942	-19.53%
Bus Miles/Mechanical Road Calls	11,725	14,774	-20.64%	11,329	13,647	-16.98%
Spare Ratio	17.79%	19.59%	-1.79%	17.95%	22.17%	-4.23%
Cost per Hour	\$118.83	\$125.54	-5.34%	\$128.02	\$136.53	-6.24%
Cost per Trip	\$2.64	\$2.58	2.31%	\$2.93	\$2.95	-0.70%
Cost per Mile	\$8.44	\$9.07	-6.93%	\$9.06	\$9.78	-7.42%
Farebox Recovery	27.22%	29.89%	-2.67%	25.85%	26.26%	-0.40%
Trips per Hour	45.08	48.72	-7.48%	43.88	46.61	-5.86%
Trips per Mile	3.20	3.52	-9.03%	3.10	3.34	-7.10%
Average System Speed	13.01	13.01	-0.04%	13.01	13.02	-0.12%
Percent Complete in 30 Days (Customer)	99.33%	99.59%	-0.3%	98.68%	98.99%	-0.3%
Complaint Rate (Complaints per 100,000 trips)	10.89	9.74	11.82%	10.94	9.99	9.55%



**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending August 2015**

